Botswana Explorer Classic - & Beyond Mid-Range

10 nights / 11 days Starts Maun, Botswana / Ends Victoria Falls, Zimbabwe

# From US \$ 5520 per person sharing



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# Safaris are our passion

Day	Location	Accommo dation	Transfers / Activities	Meals
1	Victoria Falls, Zimbabwe	Stanley & Livingstone Luxury suite	On arrival at Victoria Falls Airport you are met by a local representative and transfer to Stanley & Livingstone Lodge.	Lunch(time permitting) D
2	Victoria Falls, Zimbabwe			B, L, D
3	Chobe River <b>Camping</b> area, Chobe National Park		Following breakfast and possible morning activity (transfer time permitting) road transfer across the border into Botswana to Kasane to start your mobile camping safari in Chobe National Park.	B, L, D & SB
4	Chobe River area	Camping	Morning and afternoon activity – game drives and Chobe River Cruise	B, L, D & SB
5	Savuti area of Chobe National Park		Drive to Savuti area, camp is set up for you. Game drives in Savute area	B, L, D & SB
6	Savuti area	Camping	Morning and afternoon activity – game drives in Savute area	B, L, D & SB
7	Moremi Game Reserve, Khwai area		Following breakfast and a possible morning activity (time permitting) you fly across the Delta to Khwai area and continue to the campsite – afternoon activity	B, L, D & SB
8	Khwai area	Camping	Morning and afternoon activity – game drives	B, L, D & SB
9	Private Nxabega Concession, Okavango Delta	Camping	Following breakfast and a possible morning activity (time permitting) you fly across the Delta to private Nxabega concession and continue to the campsite – afternoon activity	B, L, D & SB
10	Okavango Delta	a <b>Camping</b> Morning and afternoon activity - mokoro excursions and guided walks		B, L, D & SB

11	Ends Maun	Safari Ends	Following breakfast and possible morning activity	В,
	Airport		(flight time permitting) transfer to Maun Airport in time	
			for onward arrangements	

Reference: B=breakfast / L=lunch / D=dinner / SB=selected beverages

## Highlights

- Luxury Lodge Victoria Falls, Zimbabwe side
- Chobe River Cruise and game drives
- Game drive in Khwai Community, Savute and Chobe River area
- Non participation mobile Camping Safari in en-suite camping tents
- Maximum of 6 guests allowing every guest a window seat
- Okavango Delta Mokoro excursions & guided walks



Season	Cost per person sharing	Single supplement*	Average nightly rate per person
January – May 2016			
Classic Explorer	US \$ 5520 per person	US \$ 1660	US \$ 552 per person per night
Superior Explorer	US \$ 5650 per person	US \$ 1730	US \$ 565 per person per night
June – October 2016			
Classic Explorer	US\$ 7830 per person	US \$ 2680	US \$ 783 per person per night
Superior Explorer	US\$ 8120 per person	US \$ 2810	US \$ 812 per person per night
November-December 2016			
Classic Explorer	US \$ 5520 per person	US \$ 1660	US \$ 552 per person per night
Superior Explorer	US \$ 5650 per person	US \$ 1730	US \$ 565 per person per night

### Cost of the safari 2016

### Please Note:

- The Classic Explorer itinerary is listed below, the Superior Explorer is the same but with an upgrade to Nxabega Camp instead of Nxabega Trails Camping – it is important to note that the Superior Explorer has different departure dates, contact us for more information
- For the months of February April 2016 you are upgraded from camping in Savute to Savute Under Canvas tented camp
- The above rate is subject to change due to major currency fluctuations, national park fee increases and fuel surcharges
- Please note this safari only accept children over the age of 12 years and adults up to 70 years, however, guests between the ages of 70 and 75 years may be accepted provided they can produce a medical certificate stating they are fit to travel
- Guaranteed departures from 2 persons per departure
- Please note that the itinerary may be rerouted and accommodation may be in similar lodges in case of non-availability
- Scheduled departure dates throughout the year see dates below
- German and French speaking departures are available on request please contact us for details
- Optional pre and post safari extensions on request

### Botswana Park Fees and Departure Taxes - Increase

Please be aware that the Botswana Park Fees and Airport Departure taxes may increase in 2016/2017. Regrettably such increases are beyond our control and are excluded from any bookings, provisional or confirmed. We will inform you should any increase be advised.



### Travel for Impact – Responsible Travel

By booking this itinerary, you donate USD\$2 for every night of travel per person on the booking. Your donation goes to **Travel for Impact (TFI)** and ensures that your safari has a meaningful impact on the people who live locally. For more information on giving back to your chosen destination of travel, visit

www.travelforimpact.com

Inclusions	Exclusions
accommodation in luxury suite including Dinner,	<ul> <li>Any premium brand or imported beverages</li> <li>Any beverages and additional activities whilst at Stanley's &amp; Livingstone Lodge</li> <li>Additional transfers whilst at Stanley's &amp; Livingstone Lodge</li> <li>International flights &amp; taxes</li> <li>Personal spending</li> <li>All extras such as telephone calls/curio shopping/postage and so forth</li> <li>Visas if required for Botswana and Zimbabwe</li> <li>Any increases in National Park Fees</li> <li>Errors and Omissions</li> <li>All Travel Insurances</li> <li>Tips &amp; Gratuities</li> </ul>

# **Detailed Itinerary:**

Days 1 & 2: STANLEY & LIVINGSTONE LODGE, Victoria Falls/Zimbabwe (full board and one activity per day) Travel time: Victoria Falls Airport – Stanley's Lodge approx 25 min road transfer

Upon arrival at Victoria Falls International Airport you are met by a local representative for your road transfer to Stanley's & Livingstone Lodge where you will be staying for the following 2 nights on a full board basis with 1 activity per day, please note that drinks are not included.

The elegant Stanley and Livingstone hotel is set within the 6000-acre game-rich Victoria Falls private game reserve, bordering the Zambezi National Park and a 10-minute drive away from the world famous Victoria Falls. It represents the grandeur of a bygone era and allows guests to experience one of Africa's great highlights and the adventures available around Victoria Falls.



The Hotel has 16 suites, including a honeymoon suite, furnished in classic colonial style. Each suite embraces a spacious bedroom, a Victorian-style bathroom, living-area and a secluded patio overlooking the African bush. The elegant bathrooms blend old and new influences for a decadent bathing experience. Every suite offers air-conditioning, mini-bar, safe, DVD player, satellite television and telephone.

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The plush bar area is a natural gathering place where guests can comfortably enjoy a drink from the handsomely-stocked wine cellar. The elegant dining area offers a fine dining experience where the service is impeccable. Guests can also choose to relax outside on the raised patio overlooking tropical gardens and a waterhole, which attracts a constant flow of animals, including elephant, buffalo, kudu and waterbuck. There is swimming pool where guests can relax and enjoy cocktails.

The Stanley and Livingstone Hotel offers accommodation with varying inclusions, though the full board rate is recommended which includes all meals and one activity per day within the nature reserve from a choice of – morning, afternoon or evening game drives, rhino tracking and guided walks. Access to town is provided on three daily shuttle transfers town giving you flexibility in your days, or private transfers can also be arranged at additional cost. Any additional activities in Victoria Falls are optional for guests account and activities can be booked in advance or booked on arrival.

#### **AREA DESCRIPTION – VICTORIA FALLS**

Victoria Falls town lies on the southern bank of the Zambezi River at the eastern end of the Victoria Falls. It is a lovely tourist town which is easy to explore on foot and which offers a wide range of activities from the challenge of white water rafting and bungi jumping, to the awe-inspiring elephant back safaris and sunset cruises. It has something for everyone

The Victoria Falls are one of the Seven Wonders of the World and is the largest sheet of falling water on earth - a spellbinding and mesmerizing spectacle. The sheer mass of water cascading down the 100m drop across nearly 2km makes a thunderous roar and creates a magnificent spray of water that can be seen for miles - hence the local name 'mosi oa tunya' meaning 'the smoke that thunders'.

Water flow over the Victoria Falls varies throughout the year. The river's annual flood season is February to May when the spray can reach a height of over 400m, this is spectacular from above but it makes it very difficult to see the falls at ground level as it is under a heavy shower/mist. Water levels start dropping in August and are at their lowest October - December when much of the rocky face becomes dry. At times of low water, the falls are best viewed from the Zimbabwe side or from Livingstone Island.

Day 3 & 4: CAMPING, SEMI LUXURY LEVEL, Chobe River, Chobe National Park (fully inclusive) Travel time: Stanley's & Livingstone - Chobe Approx 2hrs road transfer

Today you transfer across the border into Botswana and Kasane, where you are met by your & Beyond guide. Once you have become acquainted with your guide and met the rest of the small group, a safari vehicle will be waiting to drive you to the camp site in Chobe area to start your mobile camping safari.

Here you camp for two nights in the Serondela area. This is the heart of elephant country and you may spend many hours watching the huge herds in and around the waters of the Chobe River on game drives and a private boat cruise.

Whilst you are camping you are accommodated in comfortable domed tents with private bathrooms, each featuring an en suite flush toilet and al fresco bucket shower. The staff prepares delicious meals in the bush kitchen over an open fire and dining is under the stars or under the shade of a marquee tent, weather permitting. A dedicated professional guide accompanies you on each stage of this unforgettable wilderness expedition, unravelling the secrets of the bush. A maximum of six guests on each mobile safari ensures that everyone is guaranteed a window seat.



### **AREA DESCRIPTION – CHOBE**

The Chobe River Front is a remarkable wildlife area due to the permanent water source of the Chobe River. However its accessibility from Kasane and neighbouring towns of Victoria Falls and Livingstone has created quite a busy tourist area with larger hotels and lodges than you find in the more remote Okavango Delta.

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The spectacle of all the animals coming to drink and frolic at the water's edge is one to behold, particularly in the dry season (May - Oct) where water is scarce away from the river. It is an area famous for its abundance of elephants, a variety of predators and, in addition, you are likely to see herds of buffalo and possibly even roan and sable antelope. In the rainy season (Nov - Apr) the game is much less concentrated at the river as the wildlife spread throughout the greater area of Chobe National Park due to availability of surface water from nearby pans. This assists the vegetation on the river banks in recovering from the massive herds that are attracted to the area in the dry months. The summer rains bring beautiful wild flowers, exquisite scenery, impressive bird life and an abundance of young animals usually born around November/December. The spectacular Chobe sunsets alone are worth a visit to the area. Please note that activities are restricted within the national park in accordance with government rules and regulations: these include no driving off-road, no walking and no driving after dark.

Day 5 & 6: CAMPING, SEMI LUXURY LEVEL, Savute -Chobe National Park (fully inclusive) Travel time: Chobe - Savute Approx 5 hours with possible game viewing

After breakfast you head south in the open safari vehicle, through Chobe National Park, to your next destination. The transfer is taken at a leisurely pace with refreshments on route and you meander your way to the Savute region of the park. Here you spend two nights camping in this haunting and magnificent landscape. Camp is pre-erected and the camp staff caters to your every need so you spend your time with your guide exploring the area on game drives.



### **AREA DESCRIPTION - SAVUTE**

Historically the Savute channel has been an enigma that flows erratically and the area is currently in a period of transition at the start of what appears to be another 'wet cycle'. The channel began flowing again in 2009 for the first time in nearly 30 years, the last active period being from 1950-1981. Water levels are not consistent and at certain times of year the channel disappears, before the Linyanti once again filters through.

The Savute area offers a harsh and desert-like landscape in the dry season when the wildlife is supported by the now flowing Savute channel. This contrasts dramatically with the rainy season where the seasonal pans fill with water and the Savute Marsh and surrounds are covered with lush green vegetation that attracts an annual migration of zebra and wildebeest, as well as an abundance of birdlife. Unlike the vast majority of the country, Savute is not a totally flat landscape: large outcrops of volcanic rock reach up out of the Kalahari sands towering over the endless savannah. These hills provide a habitat for a completely different array of small wildlife, birds and plants. The sand ridge, Ghoha Hills, and the dead trees on the Savute Marsh, offer some spectacular photographic opportunities. The Savute Marsh has been the stage for many of the most dramatic wildlife documentaries in Africa. The wide open country, good ungulate populations and until recently was the hunting ground for Botswana's strongest pride of lions – which has split/separated in recent years, yet lion sightings of the smaller prides are still common in the area. The marsh is prime cheetah country and it is not unusual to see wild dog hunting in the Savute in the wet season.

Please note that activities are restricted within the national park in accordance with government rules and regulations: these include no driving off-road, no walking and no driving after dark.

Day 7 & 8 : CAMPING, SEMI LUXURY LEVEL, Khwai area of Moremi Game Reserve or Khwai Community area (fully inclusive) Travel time: Savute - Khwai Approx 5-6 hours with possible game viewing

After breakfast road transfer in the open safari vehicle with a game drive en route to Khwai in the northern region of Moremi Game Reserve. The first protected area in Africa to be established by local people, Moremi Game Reserve is rated as one of Africa's most beautiful wildlife sanctuaries. The camp is preerected and you spend two nights exploring the Khwai area, with extensive and interpretive game-drives taking up your days.

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Habitats in the Moremi Game Reserve range from wide open floodplains to a network of marshes, lagoons, papyrus fringed channels, vast reed-beds, woodland and savanna. This extremely variable habitat hosts a diverse range of wildlife and birdlife. Moremi is one of the best game reserves in Africa for viewing the wild dog and is home to a resident herd of buffalo and several prices of lion which follow the ever moving herd of buffalo. Breeding herds of elephant move between the mopane forest and fresh water of the Okavango and there are many antelope species found in the area.



#### **AREA DESCRIPTION - MOREMI GAME RESERVE**

Moremi Game Reserve is a rich and diverse wildlife sanctuary, encompassing the Okavango Delta. The reserve is unfenced and its boundaries are defined naturally by river systems. The vegetation is varied, with dry land complemented by permanent and seasonal swamplands, resulting in an excellent diversity of both wildlife and birdlife. There is a network of game drive routes through the reserve as well as access to the permanent delta waterways in Xakanaxa where boating can be enjoyed (not available from lodges in the Khwai area).

Moremi is amongst the best game reserves in Africa for viewing the endangered African wild dog. Xakanaxa is home to a resident herd of several hundred buffalo whose range covers the territories of at least 4 prides of lion which may often be seen flanking the ever moving herd. Breeding herds of elephant move between their browsing areas in the mopane forests and the fresh water of the Okavango. Red Letchwe are one of the more unusual antelope species commonly found here. Game is more concentrated around the permanent water during the dry season (Apr - Oct) with it becoming very hot in the later months. The heronries become active as the migrant birds return to Botswana from September through November, and general bird watching is excellent throughout the summer months. The rainy season (Nov - Apr) invigorates the lush scenery with wild flowers, dramatic thundershowers, spectacular sunsets and the birthing season brings great predator and prey interaction.

Please note that activities are restricted within the national park in accordance with government rules and regulations. These include no driving off-road, no walking and no driving after dark.

Day 9 & 10: CAMPING, SEMI LUXURY LEVEL, Nxabega Private Concession, Okavango Delta (fully inclusive) Travel time: Khwai – Nxabega Approx 15 minute flight

After breakfast a short flight in a light aircraft flight will take you through to Nxabega Airstrip, where a safari vehicle will be waiting to drive you to the private campsite in the heart of the Okavango Delta.

Please note that the flight is booked on a 'seat rate' basis and therefore flight times are not scheduled until the day prior to flying, the lodge management will arrange your activities and transfers accordingly. Please note that there is a strict luggage restriction on all light aircraft flights of 15kg per person in soft bags, plus hand luggage.



Spend two nights at the &Beyond campsite in a private concession area bordering the Moremi Wildlife Reserve, with a complement of camp staff to cater for your needs. Your days will be spent exploring the crystal-clear channels, islands and waterways by mekoro and enjoy game-viewing walks on the islands.

### **AREA DESCRIPTION - OKAVANGO DELTA**

The Okavango Delta is one of the world's largest inland deltas situated in the middle of the largest stretch of continuous sand in the world - the Kalahari basin. This oasis in the middle of the desert is a rich yet fragile ecosystem, providing a life source for an incredible variety of wildlife. A wealth of species have adapted to the contrasting conditions created by living in the harsh Kalahari desert which is transformed annually with the arrival of the delta flood waters originating in Angola.

The Okavango wetland encompasses Moremi Game Reserve and surrounding regions divided into areas known as Private Concessions. These concessions are wildlife management areas, carefully administrated to balance the growing community's development and conservation, whilst empowering citizens through sustainable tourism. Many of the exclusive lodges in Botswana are situated within these concessions in the delta, providing an unparalleled wildlife experience - exclusive and remote, avoiding mass tourism.

Flood levels fluctuate dramatically throughout the year, with high water levels peaking in the central Okavango during the dry winter months and water levels at their lowest during the later summer months, contrary to the seasonal rainfall. The landscape, activities and game viewing vary considerably throughout the delta depending on your location, the season and flood levels. Some areas have larger tracts of permanent dry land which generally means there is more focus on land based activities (game drives) and big game viewing. Lodges situated on islands deep in the delta concentrate more on water activities such as mokoro excursions, walking, boating, fishing and bird watching. Those lodges situated on the outer fringes of the delta, referred to as the 'seasonal' delta, offer varied experiences at different times of the year - more water based during high flood levels and more land based as the flood recedes.

Day 10: Safari Ends Maun Airport

Travel time: Nxabega – Maun Airport Approx 25 minutes flight transfer

After breakfast and possible morning activity (flight time permitting) light aircraft transfer to Maun Airport for onward connections.

### 2016 Departure Dates Classic Explorer

Including 2 nights at Stanley & Livingstone

<b>Travelling Month</b>	Departure Date	Ending Date	Travelling Month	Departure Date	Ending Date
Feb-16	10-Feb	20-Feb	Aug-16	04-Aug	14-Aug
	12-Feb	22-Feb		10-Aug	20-Aug
Mar-16	17-Mar	27-Mar		16-Aug	26-Aug
	19-Mar	29-Mar		22-Aug	01-Sep
Apr-16	22-Apr	02-May		28-Aug	07-Sep
	24-Apr	04-May	Sep-16	03-Sep	13-Sep
May-16	06-May	16-May		09-Sep	19-Sep
	12-May	22-May		21-Sep	01-Oct
	18-May	28-May		27-Sep	07-Oct
	24-May	03-Jun	Oct -16	03-Oct	13-Oct
Jun-16	30-May	09-Jun		15-Oct	25-Oct
	05-Jun	15-Jun		21-Oct	31-Oct
	11-Jun	21-Jun		29-Oct	08-Nov
	17-Jun	27-Jun	Nov-16	10-Nov	20-Nov
	23-Jun	03-Jul		22-Nov	02-Dec
Jul-16	30-Jun	09-Jul	Dec-16	04-Dec	14-Dec
	05-Jul	15-Jul		16-Dec	26-Dec
	11-Jul	21-Jul		22-Dec	01-Jan-17
	17-Jul	27-Jul			
	23-Jul	02-Aug			
	29-Jul	08-Aug			

Please note that the Superior Explorer has different departure dates, contact us for more information.

# **Special Notes:**

### Shared Transfers and Activities

Road, boat, air transfers and activities are quoted on a seat basis (on a shared basis and NOT private) unless otherwise requested or specified. Private charters/transfers can however be requested at an additional cost. Passengers may have various stops en-route to a destination adding to the duration of the transfer. International flight connections are accounted for in the daily schedules.

On shared transfers all the flight times are arranged a day before travel to avoid endless schedule changes. The transfer or charter company reserves the right to specify departure and arrival times.

### Weight and Luggage restrictions

Please advise upon requesting a quotation where a traveller **weighs over 100kg**, as well as at time of confirming the booking, as it may be necessary to cost in an additional seat on internal flights for the passenger's safety and comfort.

Luggage is restricted on flight transfers to **20kg per person in soft bags**, which includes <u>all</u> hand luggage and camera equipment. Please refer to your itinerary notes, as in some instances, and in some countries, such as Zambia and Zimbabwe this limitation is decreased to 15kg per person. Please note that luggage in excess of the above restrictions shall result in additional costs for transport and/or storage and should be arranged in advance. Note that laundry can be done on a daily basis at most camps and lodges.

### Health

Please confirm that all Clients are medically fit, in good physical and mental health and that there is nothing which renders him/her unfit to undertake the tour at the time of booking. Any Client with a pre-existing medical condition or illness must declare the true nature of such conditions to the Company before the commencement of the tour. The Client is responsible for attending to any medical condition which he/she may have and must consult with his/her physician in respect of all medical conditions which might be affected by his/her participation in the tour, activities or associated activities.

The Client accepts that certain areas included in the tour are malaria-infected areas and that he/she should take reasonable anti-malaria precautions.

### Insurance

Travel, cancellation and health insurance are highly recommended for all Clients.

### Visas/Passports/Travel Documents

The Client is solely responsible to ensure that his/her passports, visas, insurance cover and vaccination certificates, (and any other travel documents and/or requirements of any nature whatsoever) are valid for the duration of the tour and in the countries to be visited.

### **Arrival and Departure Details**

It is imperative that we have the correct International/Regional arrival and departure details for the clients in order to plan the itinerary and ensure efficient onward transfers. Costs may be incurred if these details are not given on quotation, or if they change subsequently.

### **TERMS AND CONDITIONS**

We require that you have read and understood our full **SAFARI INFORMATION** and **TERMS AND CONDITIONS** before confirming the itinerary and commencing the safari. However we would like to highlight the following important notes.

### **EXCLUSION OF LIABILITY**

In terms of the trading conditions, and any contract(s) concluded pursuant hereto, the Company acts as a booking agent only, for and on behalf of the Client in procuring services. The Company utilizes the products of various travel Subcontractors. The Company does not provide any direct services to the Clients as its services are limited to procuring and compiling tour packages for its clients.

While the Company makes every effort:

- to engage quality Subcontractors among the airlines, hotels, tour operators and other service providers to constitute the itinerary of the tour; and
- to ensure that the various services that constitutes the tour package will be carried out efficiently and as advertised;

it does not have direct control over the provision of services by Subcontractors and shall not be liable for inter alia any loss, damage, injury, additional costs, delay or irregularity that may be occasioned by an error

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or default, act or omission of any Subcontractor in carrying out the logistics of the tour package, or associated activities.

### **Payment Terms**

Bookings must be confirmed in writing by fax, email and/or registered letter and the deposit payment must be received before the Company can confirm in full to all subcontractors. Once the deposit is received and the booking is confirmed, all terms and conditions apply and our cancellation policies will be in immediate effect.

By confirmation of the booking, the Client acknowledges that all terms and conditions of the Company have been provided and accepted.

The full amount of the tour is payable not less than 60 days prior to the date when the tour commences.

In the event that a booking is not paid in full as per the above payment terms the Company reserves the right to refuse the Client(s) participation in the tour, and the client will be liable for any applicable cancellation fees.

### CANCELLATIONS

All cancellations should be made in writing and will only be deemed effective upon acknowledgment of receipt by the Company.

Cancellations will be subject to the following penalties:

- 20% of the total booking fee shall be payable immediately upon confirmation.
- 50% of the total booking 45 90 days prior to commencement of the tour.
- 100% of the total booking 44 days or less prior to the commencement of the tour.

Standard Cancellation fees shall apply in instances of postponed departure dates.

### RESERVATIONS

Please be advised that for any quotes, no provisional bookings have been made unless otherwise specified by your consultant. Accommodation is subject to availability <u>at the time of the booking</u>.

Costs quoted are subject to change at any time due to *inter alia* excessive exchange fluctuations, fuel costs, taxes, levies, government regulations, rate of exchange, and factors that are imposed upon us by our suppliers and government that are beyond our control.

Provisional bookings will be held for a period of 12 days (unless otherwise advised), where after confirmation of the booking and payment of a 20% non-refundable deposit will be required to secure the booking, failing which the booking will be cancelled.

Clients are to advise the Company at the time of requesting a quotation, and of making a booking, of the ages of all children (under the age of 21 and as at the time of travel) that will be participating in the tour, together with their date of birth, as not all lodges accept children, and there may be restrictions or conditions applicable. Some properties will require that children under the age of 18 share with an adult.

It is recommended that optional additional activities should be requested at the time of requesting a quotation and/or making the booking, specifically in Livingstone or Victoria Falls e.g. sunset cruise, to guarantee availability of such activities.

All Clients should allow a minimum 2 - 3 hours connection time in Johannesburg for international flights. Please ask your consultant to check your flight details before booking.

With confirmation of the booking the Client accepts that the tour carries inherent risks, and that the Clients voluntarily assume all risks, which are associated with the tour. All Clients will be required to sign indemnities at the various camps/lodges/service providers, and abide by the Operators Code of Conduct in order to ensure their safety.

On confirmation of a booking, the Company requires personal information with respect to each and every Client e.g. Medical Conditions, Dietary requirements, Travel Insurance details and Emergency contact details. Please complete the Booking form on confirmation of a booking. By choosing not to complete and submit this information to the Company the Client will compromise the Company's response time in the event of an emergency.

With confirmation of the booking the Client confirms that he has read, understood and accepted the terms and conditions of the Company and its Subcontractors.